

S E R V I C E N O T E

SUPERSEDES: None

5DX Series II (E7268A,E7269A,and E7270A)**5.1 Software Release PHS Bug****Situation:**

Agilent has discovered a software bug in 5.1 release for the 5DX Series II System. This bug is associated with Systems that are configured for "passback" or "reverse passback" Panel handling operating mode. An "error" message is generated during the reinitialization sequence when the user requests "home rails" from the User Interface menu within the Panel Handling pull down menu. The Error message states:

"Unable to determine the Right Loader persistent rail position!"

1. Remove all panels from the 5DX"
2. Home the rails"

Solution:

Agilent has found the problem and has a tested fix. This fix will be included in the next scheduled software release. In the meantime Agilent is recommending a workaround:

1. The user should acknowledge the message: "press any key to continue"
2. The User should select "reset" from the Panel Handling pull down menu
3. The "error" message will be displayed again
4. The user should acknowledge the message again: "press any key to continue"
5. The user should select "reset" again
6. The "reset" should be successful with no messages

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:	ENTITY:	ADDITIONAL INFORMATION:
GE	0980	